



# Independent Damp & Mould Investigations

Evidence-based causation analysis, portfolio auditing and expert reporting for housing professionals across the UK





# 100% Independent Causation Analysis

**We investigate the root cause, provide the evidence and never sell remedial treatments**

The regulatory landscape has fundamentally shifted. Under Awaab's Law and the updated Decent Homes Standard (Criterion E), damp and mould are now classified as severe health risks, mandating strict statutory timeframes for investigation and remediation. Landlords can no longer afford to rely on guesswork or contractor-led surveys that carry a commercial conflict of interest.

Chantry Housing Compliance provides a legally defensible alternative. We deploy advanced environmental data logging and thermal imaging to definitively separate structural building defects from tenant lifestyle factors. By removing commercial bias, we provide the impartial evidence required to protect your tenants, prioritise your CapEx budgets, and ensure total regulatory compliance.

- ✔ **HHSRS Aligned Diagnostics:** Rather than simply identifying mould, we formally assess the health risks, providing a transparent evidence trail of our diagnostic process
- ✔ **Zero Commercial Bias:** We never quote for or undertake remedial works, guaranteeing our findings are completely impartial
- ✔ **Legally Defensible Evidence:** Robust, data-driven reporting designed to withstand scrutiny in housing disrepair claims and Ombudsman reviews

# Built for Housing Professionals

We partner with stakeholders across the property sector to ensure safe conditions, regulatory compliance and peace of mind.



## Housing Associations

Overcome Awaab's Law pressures and repair backlogs.



## Local Authorities

Relieve stretched Housing Officers and Environmental Health Teams



## Managing Agents

Turn endless complaint email chains into actionable closures



## Portfolio Landlords

Protect your investments and stop recurring maintenance bills

# Our Core Investigation Services

Every investigation is independent, impartial and delivered by qualified professionals, with no commercial interest in remedial outcomes

## Damp & Mould Investigations



On-site inspections and independent causation analysis

## Escalated Case Reviews



Review for complex or unresolved complaints to support resolution

## Portfolio Audits



Targeted inspections for multiple properties to support improvements





# Fast, Frictionless Instructions

We don't believe in portals or endless paperwork. To book an independent investigation and ensure Awaab's Law compliance, simply e-mail us and we will handle the rest.

[info@chantrycompliance.com](mailto:info@chantrycompliance.com)  
[www.chantrycompliance.com](http://www.chantrycompliance.com)

CERTIFIED & ACCREDITED BY:

**HHSRS**  
Certified Practitioners



**ABBE**  
Level 3 Damp and Mould



**bpec**  
Ventilation Assessor

